IP-optical network automation
use case catalog

Reduce risk and speed up implementation with prepackaged software and services
Thank you for your interest in our network automation use cases

If you’re looking to accelerate the automation of your network but don’t have the resources to do it in the timeframes you need, our catalog of use cases can help.

Read this ebook to discover our prepackaged automation use cases, along with examples we have delivered throughout the world.
Network automation has become a top operator initiative

Today’s competitive environment demands that you get maximum value from your network. But networks are becoming more complex, which makes it tougher to reduce operating costs and increase agility.

Automation helps you create a new kind of network that is more responsive, efficient and reliable – and simpler to operate. Technologies such as model-driven mediation, intent-based networking and baseline analytics enable multivendor networks to self-configure, optimize their performance in real time and recover from failure events.

What you get with automation

Operational efficiency
Reduce the cost of repetitive tasks and make complex operations simple.

Agility
Rapidly deploy network updates and respond faster to changing demands.

Quality
Reduce human errors and system outages and deliver consistent, predictable outcomes.
The quantitative benefits of IP network automation

Quantitative benefits from network automation in the areas of service fulfilment, network lifecycle management, and network and service assurance have been estimated for an operator providing IP services.

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<th>Category</th>
<th>Before automation</th>
<th>After automation</th>
<th>Reduction</th>
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<tr>
<td>Labor time reduction</td>
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<td>68%</td>
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<td>Errors processing reduction</td>
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<td>Time to revenue reduction</td>
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<td>Mean time to repair reduction</td>
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<td>Operational cost reduction</td>
<td>-86%</td>
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Source: Analysys Mason, *Operator benefits from the automation of IP networks*
No one said automating was easy

Automation is not about purchasing a tool. It’s about delivering a project.

Automation is meant to reduce network complexity. But it can be difficult to implement.

Choosing the right automation tool is an essential first step. But it’s just as important to have skills that will help you integrate the tool into your network environment and use it efficiently and effectively. These skills are rare and expensive to acquire.

Project management is also critical to a successful automation journey. You need a thorough plan that provides answers to critical questions right from the beginning:

• Where should we start?
• How much will it cost?
• How long will it take?
Make automation deployment predictable

We have built a collection of predefined use cases that will help you quickly introduce a broad set of automation functions into your IP-optical network. The collection covers all aspects of the network services lifecycle: equipment configuration, service fulfillment, network assurance and traffic optimization. Our proven use cases reduce risk, speed up implementation and ensure predictable results.

Before you start with one of our use cases, you’ll know:
• How it works
• What benefits it brings
• What product features and services it requires
• How long it will take to implement
• How much it will cost

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<th>Use Case 1</th>
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The Network Services Platform (NSP) is our toolbox

Our use cases leverage the Nokia Network Services Platform (NSP) as a toolbox.

NSP accelerates service fulfillment and simplifies network management, assurance and optimization. These capabilities maximize the agility, efficiency and reliability of IP, optical and microwave networks.

More than 930 network operators worldwide have deployed the NSP, and we support them with a team of knowledgeable experts. We’re ready to use our proven technology and expertise to help you accelerate the deployment of network automation.

Read our NSP brochure to find out more. >
We implement our use cases using a combination of feature and automation packages. Feature packages consist of off-the-shelf NSP software functionality for network configuration, provisioning, assurance and optimization. Automation packages implement the use cases into specific service provider environments. They combine professional services and software artifacts such as workflows, intents (deployment templates), network adaptors and custom reports.
More ways to automate with NSP

Our use case catalog isn’t the only automation option we provide. You can also use NSP to take a do-it-yourself approach to automation.

NSP’s open programmable platform provides you with a superior toolset for building your own network automation use cases. You can take advantage of our developer portal and user community to access documented APIs, code snippets, tutorials and more.

If you want expert help, you can contract with our NSP professional services team to create bespoke automation use cases that meet your needs.

Check out our developer portal and join our community of world-class innovators and programmers. >
Accelerate time-to-market with Nokia automation use cases

Save time and reduce risks at every step of the project.

**Custom approach**
- Use case definition
- Network design
- Software development
- Software deployment
- System configuration
- Testing & acceptance

**Catalog approach**
- Use case definition
- Network design
- Software development
- Software deployment
- System configuration
- Testing & acceptance

**Uncertainty**
- Custom approach: higher
- Catalog approach: lower

**Save time**
Assessing and prioritizing use cases

Not sure where to start with network automation?

An assessment of the effort you need to implement a use case and the benefits that use case brings can help you prioritize the “quick wins” that will have the biggest impact.
Solve real business challenges

Our use cases help you solve business challenges and achieve business outcomes that drive efficiency and profitability.

<table>
<thead>
<tr>
<th>Business challenge</th>
<th>Key use cases</th>
<th>Business outcomes</th>
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</table>
| Improve operational efficiency and productivity | • Network and service discovery  
• Service fulfilment  
• Network lifecycle management | • Service creation time reduced from 12 to 5 weeks  
• CSP saved €800k in OPEX for card swaps (4,300 cards)  
• Order pipeline sped up by two quarters |
| Lower MTTR and reduce churn                | • IP-optical multilayer                                 | • $US2.8M revenue loss avoidance through reduced truck rolls and churn* |
| Deferred or reduced CAPEX                 | • IP-optical multilayer  
• Path placement, optimization and simulation | • 4 month deployment cost payback 24% increase in path placement |
| Open new revenue streams                  | • Service fulfilment  
• Network and service assurance  
• Analytics enablement | • 8 to 9 times more revenue than present mode of operation |

* Appledore Research April 2020 >
Choose the use cases you need

Our catalog covers a wide range of use cases for automating all aspects of the network lifecycle.

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<th>Network lifecycle management</th>
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Network and service discovery

Issues
- Incomplete or inaccurate visibility of the network topology and services can lead to operational problems and inefficiencies and hinder end-user quality of experience (QoE)

Solution
- Use an automated and deterministic approach to reliably discover and visualize the network elements, physical topology and existing services

Benefits
- Accelerate adoption of automation and carrier SDN practices on existing services while maintaining FCAPS operations
- Maximize operational efficiency
- Reduce OPEX
Service fulfilment

Issues
- Long lead time and high-touch, low-accuracy service provisioning environment
- High cost of maintaining disjointed legacy provisioning tools and processes
- Limited coordination between provisioning and other lifecycle management processes

Solution
- Automate business service provisioning and enhance service-level monitoring and visibility

Benefits
- Save time (hours per day)
- Free up time for other high-value tasks
- Shorten time to revenue by 88%
- Reduce provisioning errors
- Improve service reliability
- Reduce operational cost by 86%

I want a 1G Ethernet with a strict SLA
Tier 1 operator in Brazil

A leading service provider is delivering IP business services over a multivendor IP network. The operator uses a legacy provisioning tool to operate those services, and suffers from the following issues:

- Slow and error-prone operations
- Lack of operational innovation capability
- Limited support for new services such as E-VPN

Read the online case study >

Solution

Service fulfilment

Automating IP services delivery over a multivendor network

NSP replaces the legacy provisioning tool to manage third-party PE routers:

- Automated service fulfilment across multivendor IP/MPLS network domains with an agile, model-driven approach
- Optimized network utilization while maintaining services performance with network-wide traffic engineering

Benefits

- Operational efficiency
- OPEX savings
- 5G readiness
Network lifecycle management

Issues
- Manual installation and commissioning of new devices require expertise and time
- Manual device software upgrades and service migration also require expertise and time, and can be error prone

Solution
- Automate repetitive manual tasks using pre-defined templates and workflows

Benefits
- Accelerate infrastructure deployment and service rollouts
- Eliminate human errors
- Reduce maintenance windows
- Lower operational costs by 65%
Du seeks to automate its network to enhance the customer experience and reduce time to market. The company is looking at automation beyond the service fulfillment perspective. It wants to automate activities within the operational environment, particularly frequently performed tasks that can become more complex as they extend deeper into the network.

Read the blog >

**Solution**

**Network lifecycle management**

- Zero-touch provisioning of cell site gateways
- Migration and fulfillment for mobile and triple-play residential services after deployment of new network equipment

“Du and Nokia worked together to automate network service migration using NSP. This allowed us to reduce the time needed for pre-check/post-check from 8 hours to 1.5 hours while avoiding human errors.”

*Basel El-Abed*  
Director - Transport Network Planning & IP Core, du
Network and service assurance

**Issues**
- Operations teams find it challenging to monitor and maintain services split across many groups and tools
- Limited correlation of root causes makes it hard to resolve service issues
- Problem diagnosis tools and procedures are difficult and time consuming
- Customers perceive poor quality of service

**Solution**
- Harmonize operational visibility and enhance proactive resolution capabilities

**Benefits**
- Lower operational costs by 50%
- Improve ability to spot problems before they become visible to customers
- Reduce MTTR by 71%
- Reduce error processing time by 85%
A leading full-service telecommunications provider is currently rolling out a 5G network in selected areas of Australia.

To ensure a superior user experience, the operator needs a simple, unified solution for troubleshooting its completely new transport solution, which covers IP, optical and microwave.

**Solution**

**Network and service assurance**

- Single system and interface replaces multiple troubleshooting systems and tools
- Correlated and unified source of actionable network insights
- Automatic triage
- NSP acts as aggregator/correlator

**Benefits**

- Cut the number of steps required to solve a problem by at least 50%
- Reduce resolution time by 75%
Path placement, optimization and simulation

Issues
- Lack of network control impacts resources and end-user QoE
- 5G services have stringent network performance requirements for latency and bandwidth
- Network capacity is wasted because operators leave headroom for traffic spikes

Solution
- Centralized, instant network resource control with real-time visibility

Benefits
- Increase network utilization
- Avoid congestion
- Improve service performance (e.g. latency, packet loss, jitter)
- Reduce cost
LG U+
South Korea

Major provider of high-speed internet, VoIP, IPTV and data services now offers a wealth of innovative 5G services that put unprecedented requirements on its IP network

• 5G services need network resources to be quickly available on demand
• 5G eMBB use cases require high bandwidth
• 5G URLLC use cases have strong service speed and availability constraints

Read the online case study >

Solution
Path placement, optimization and simulation

• Automate network operations and ease integration with orchestrators and OSS
• Meet service-level agreements (SLAs) by dynamically placing and maintaining network services on the best possible resource paths
• Monitor the network in real time to ensure that the actual performance of 5G services reflects the strict SLAs
• Open up to transport network slicing – automation, creation, assurance and optimization

Benefits

• Accelerate 5G service rollout
• Improve operational efficiency
• Increase agility and quality
IP-optical multilayer

Issues
• Lack of real-time IP-optical cross-layer insights can lead to severe operational issues, including unpredictable failure impacts and suboptimal performance
• Impact of optical layer operations (maintenance, restoration and protection) on IP layer

Solution
• Gain full control over the optical topology
• Use shared risk link group (SRLG) constraints and optical latency for network optimization

Benefits
• Improve network resiliency
• Enable latency-sensitive IP services
• Enhance troubleshooting through alarm correlation
CASE STUDY

SDN Communications

SDN Communications operates a 50,000-mile fiber-optic network in South Dakota, North Dakota, Nebraska, Minnesota, Iowa, Montana, Wyoming and Colorado.

The company was planning to optimize its IP and optical networks to deliver business-to-business broadband service and improve its ability to respond to fast-changing customer demands, including an eventual 5G rollout.

Read the online case study >

Solution

IP-optical multilayer

Topology discovery and visualization
Reduce OPEX by using a single, powerful management and control platform that supports common tools and practices across and between IP and optical network layers and network domains.

Optically aware IP routing
Use SRLG and latency information from the optical domain to improve resilience and QoS when computing IP paths.

Cross-layer navigation and fault correlation
Mitigate potential faults before they occur and rapidly resolve issues using root cause analysis.

Benefits
• **Greater operational efficiency and lower costs** for the control and maintenance of business broadband and 5G backhaul network infrastructure
• **Rapid service instantiation and efficient monitoring** to ensure correct operation throughout the network and service lifecycle
Analytics enablement

Issues
- Third-party or homegrown tools require lots of professional services, in-house development and integration time
- Extracting meaningful analysis can be cumbersome and time consuming

Solution
- Use pre-integrated reporting with prepackaged or custom reports that are tailored to a specific need

Benefits
- Reduce TCO and time to market with a turnkey solution
- Make more effective decisions about your business and network with relevant insights and improved visibility

• Detailed capacity
• Performance and QoE analysis
• KPIs for utilization and congestion
• Customer and service uptime

Data collection policies and retention rules

Analytics and reporting

NSP

Network
About Nokia

We create the critical networks and technologies to bring together the world’s intelligence, across businesses, cities, supply chains and societies.

With our commitment to innovation and technology leadership, driven by the award-winning Nokia Bell Labs, we deliver networks at the limits of science across mobile, infrastructure, cloud, and enabling technologies.

Adhering to the highest standards of integrity and security, we help build the capabilities we need for a more productive, sustainable and inclusive world.

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